

Note for our parishioners: please find below the PC’s draft CRP which is very much an “umbrella” document outlining the plan strategy. There is much detail still to include such as the process for communicating information / details addressing any approach to specific emergencies. We should be very pleased if any volunteers would like to come forward to be a part of a Working Group which will be implemented in the New Year 2023. Please contact Jane, Parish Clerk, [parishclerk@pannalandburnbridge-pc.gov.uk](mailto:parishclerk@pannalandburnbridge-pc.gov.uk) if you feel you are able to contribute. Thank you.

## Pannal and Burn Bridge Parish Council Community Resilience Plan

### PART 1 - Guide for Residents

#### What is resilience?

*“The ability of a system, community or society exposed to hazards to resist, absorb, accommodate, adapt to and recover from the effects of a hazard in a timely and efficient manner” - United Nations International Strategy for Disaster Reduction*

*“A strategy for working with public agencies to allow a community to recover from emergencies using some of its own resources”*

#### What is Emergency Planning?

The process to “...maintain plans for preventing emergencies; reducing, controlling or mitigating the effects of emergencies in both the response and recovery phases; and taking other action in the event of emergencies”. - Ch 5 Emergency Preparedness Oct 2011

### 1.1 General Introduction

Pannal and Burn Bridge Parish Council (P&BBPC) may have an important role in both the response to and recovery from an emergency. It is possible that the Parish Council will be able to act faster than many of the emergency responding organisations as they are locally based and have an in-depth local knowledge that would provide invaluable assistance in an emergency.

By preparing a Community Resilience Plan, the Parish Council is putting arrangements in place to mobilise local resources in the Pannal and Burn Bridge community to support residents during an emergency. This could be helpful since - in the event of a widespread emergency - it could be some time before responding organisations are able to offer assistance.

This plan identifies the risks within the community and draws together contact information to enable support to be mobilised during an emergency. This plan will be used during an emergency and when there is a threat of disruption or a degree of risk to the safety and wellbeing of local residents. The activation of the plan will occur before, during or after the emergency services have been alerted and involved and its operation will be aligned to - and in support of – that of the emergency services. The Community Resilience Plan is designed to support the work of the official emergency responders, not replace it.

### 1.2 Identification of local risks and possible impact

Hazards / risks	Possible community impact
	<ul style="list-style-type: none"> <li>• Potential road closure</li> <li>• Displacement of local residents / homelessness</li> </ul>

<b>Flooding</b>	<ul style="list-style-type: none"> <li>• Flooding of local streets</li> <li>• Access to the village</li> <li>• Residents unable to get to/from work or school</li> <li>• Flood inundation</li> <li>• Damage to properties and infrastructure</li> <li>• Sanitation issues</li> <li>• Potential drowning</li> <li>• Power failure – loss of light and/or heat</li> <li>• Environmental damage / habitat loss</li> </ul>
<b>High winds</b>	<ul style="list-style-type: none"> <li>• Tree-fall associated emergencies</li> <li>• Potential disruption to services/road closure/access to village</li> <li>• Structural damage to buildings &amp; properties</li> <li>• Power lines failure and supply can be affected</li> <li>• Urgency to make property secure and safe</li> <li>• Potential evacuation of residents</li> </ul>
<b>Severe snow and / or ice</b>	<ul style="list-style-type: none"> <li>• Housebound/vulnerable residents unable to obtain essential supplies</li> <li>• Access to village via road/rail disrupted</li> <li>• Residents unable to get to / back from work or school</li> <li>• Stranded travellers</li> </ul>
<b>Major traffic incident: A61 road issues</b>	<ul style="list-style-type: none"> <li>• Severe traffic congestion in and out of Parish</li> <li>• Residents unable to get to / back from work or school</li> <li>• Potential damage / trauma / displacement</li> </ul>
<b>Railway incident</b>	<ul style="list-style-type: none"> <li>• Infrastructure emergencies such as a railway incident – vehicle incursion from railway bridge on to the line</li> </ul>
<b>Terrorist attack</b>	<ul style="list-style-type: none"> <li>• Major emergency deploying all possible local resources</li> </ul>
<b>Pandemic recurrence (basic needs as previously addressed)</b>	<ul style="list-style-type: none"> <li>• Re-initiate action / resources as per March 2020 Covid activities</li> </ul>
<b>Disruption of communications / interruption of utilities</b>	<ul style="list-style-type: none"> <li>• Housebound/vulnerable people unable to contact others</li> <li>• Lack of communications during an emergency</li> <li>• Can cause significant disruption to businesses</li> <li>• Can cause significant disruption to people working from home</li> <li>• Vulnerable / housebound residents unable to obtain essential supplies</li> </ul>

### 1.3 Purpose of the Plan

The aim of the community plan is to increase short-term community resilience in response to an emergency occurring in the local area.

Objectives:

- To enable the community to respond effectively to an emergency that occurs within the local area.

- To identify resources and key contacts within the community that can assist the emergency services and local authority in the response to an emergency.
- To identify hazards and possible communication measures within the community.
- To identify vulnerable people within the community - in an emergency, we will all do our best to look after our own homes, our household and neighbours. However, there are vulnerable individuals who are unable to do this and this Plan recognises the need to care for the vulnerable such as older / frailer people, the disabled, those suffering illness temporarily or long-term and those who live in more isolated places. Once identified they would receive specific attention.

#### 1.4 How does an Emergency Plan help?

A Plan documents how you can best prepare for, and respond to, an emergency in your home or out in the wider community. This may be while waiting for the arrival of emergency services - or in support of them. Some of the reasons are to:

- help you to be prepared to cope on your own if the emergency services are delayed or not available for a period,
- make you aware of what you can do in advance to reduce risk,
- link up local knowledge, facilities and people to reduce the impact of an emergency,
- make people feel they are included, increase their confidence and enable them to respond quickly in those first vital few minutes,
- help ensure that if you do need support, in whatever way, the community is aware of your needs and so try to help you,
- help communication and co-ordination between individuals, the authorities you rely on and our community as a whole.

Even if you want total independence and do not want to get involved with others, the Plan will provide benefits that are useful.

#### 1.5 Roles and Responsibilities

The Parish Council and other involved local bodies are committed to delivering this plan for the benefit of residents in the parish. However, it *should be borne in mind* that this support is to be delivered by local volunteers. Those volunteers delivering the plan will thus endeavour, subject to their skills and availabilities, to take all reasonable measures to achieve the Plan objectives.

#### Key Contacts for Residents

The Parish Council will - at the start of each financial year - appoint an **Emergency Team Leader** to be the emergency contact for the duration of the year. If that person is unavailable during an emergency event, an available member of the Parish Council will adopt the role for the duration of the emergency event. Communication and the co-ordination of activity with the Unitary Council (NYC) will be necessary and will need to be sustained throughout and, possibly, after the emergency.

In the event of an emergency, residents can raise the alarm using any or all of the following methods:

1. Create an urgent alert on FaceBook
2. *Create a specific email address to be received by all parish councillors such as???*  
[emergencies@pannalandburnbridge-pc.gov.uk](mailto:emergencies@pannalandburnbridge-pc.gov.uk)
3. **Telephone** one of the following people **on the Community Emergency Team** to activate the communication chain:  
*List of parish councillors and their contact numbers???*
4. *Parish clerk to send an urgent email to all parishioners listed to receive communications??*

The role of the Parish Council is initially to use reasonable endeavours to ensure that the emergency services have been alerted to a potential community emergency and to establish communication with the **NYC Emergency Team**. Once the emergency services have been alerted, to use reasonable endeavours within the constraints of what is possible under the individual circumstances, to provide obtained

information, to those bodies to help them establish the nature and scale of the emergency. **The Community Emergency Team** will help the emergency services to identify who is impacted. It is not the role of the Parish Council to provide services to resolve the emergency above those aspects covered above.

As far as the Parish Council is able and aware of the issues at the time, **the Community Emergency Team** will communicate information regarding the nature and implication of the emergency to those potentially impacted in the area and to pass on any instruction, information or requirements as provided/required by the emergency services.

5 After the event, to liaise with the parties involved eg residents and emergency services and any other involved stakeholders to learn from the experience and determine what worked and what can be improved.

6 To maintain and update the plan based on latest requirements, learned lessons, changes of contacts etc and good practice.

### 1.6 Scope

This Community Resilience Plan has been developed to support emergency response to community wide major incidents rather than individual household issues. A community wide event can be characterised as:

- An event that affects typically multiple households, be it associated with people, their properties, access to them or the services they use.
- Typically requiring the engagement of multiple emergency services such as police and utilities.
- Being beyond the capacity of any one household to resolve.
- Been caused by an event from outside the property eg flood water entering from outside the property.

It does not include:

- Individual households eg storm damage unless there are some extenuating circumstances, eg the people impacted are classed as vulnerable; the cause is by circumstances out in the wider community environment.
- Health matters unless so required by NYC or the emergency services
- General short-term operational failures to access utilities or services eg typical power cut

### Emergency Services

Organisation	Role	Contact Numbers
North Yorkshire Police	Protection of life	Non-emergency: 101 Emergency: 999
North Yorkshire Fire and Rescue Service	Rescue of people trapped by fire, wreckage, debris, water	Non-emergency: 01609 780 150 Emergency: 999
Yorkshire Ambulance Service	Medical treatment, stabilization and transport to hospital	Emergency: 999

### Local Authorities and Government Departments

Organisation	Role	Contact Numbers
North Yorkshire County Council	Manage recovery process – helping return the community back to normality following an incident. Services include: Education Highways	08458 727374  Switchboard 01609 780 780

	Social Services Trading Standards	
Environment Agency	Leads on flood warning and information: Issues flood warnings Receives and records details of incidents Monitors the situation and advises other organisations Deals with emergency repairs and blockages on main rivers and own structures Responds to pollution incidents and advises on waste disposal issues.	08708 506506  Report an incident 0800 807060  Floodline 08459 881188

### Utilities

Organisation	Role	Contact Numbers
British Gas	Maintain and ensure safe control of gas supplies	Service calls: 0333 202 9804 Emergency: 0800 111 999
Northern Powergrid	Maintain and ensure safe supply of electrical power	Non-emergency: 0800 011 3433 Emergency: 105
Yorkshire Water	Supply and maintenance of water and sewage disposal arrangements	Non-emergency: 0345 124 2424 Emergency: 0800 573553
British Telecom	Maintenance and operation of national telecommunications systems. Provision of increased facilities to meet emergency requirements.	Faults and Emergencies: 0800 800 151

### Voluntary organisations

Organisation	Role	Contact Numbers
RSPCA	Help farmers and livestock owners facing severe animal welfare problems due to extreme weather conditions	Tel: 01423 530628 Tel: 01765 606872
Age U K	Provision of care for the elderly and specific elderly care at rest centres	Tel: 01423 530628 Tel: 01765 606872

### *List of local emergency key personnel and their functions:*

*The following people are deemed 'Key Personnel' in the context of this plan. Their email addresses and telephone numbers will be available for use in critical circumstances.*

- All Parish Councillors (co-ordination and decision taking where appropriate)*

- *Headteacher of Pannal Primary School (emergency shelter, kitchen facilities and communication with parents)*
- *Manager of Crystal Court Care Home (emergency shelter, kitchen facilities)*
- *Owner of Crimple Valley shop (emergency supplies)*
- *Chair of Pannal Village Hall Committee (emergency shelter, kitchen facilities)*
- *Scout leader (practical support using scouts if feasible and safe to do so and access to resources)*
- *Vicar of St. Robert's Church (emergency shelter and pastoral support)*
- *Ward Councillor (liaison with other services and NYC)*

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